



DIGICEL TOP UP BONUS OFFERS

Send minutes online & stay connected



Digicel
top up

1. ONLINE & TOP UP APP PROMOTIONS

Get bonus value on the mobile top up received. These offers are available for the following countries:

| Participating Countries | Qualifying amount | Bonus | Expiry | To check bonus credit dial: | Bonus credit uses | Days applicable |
|-------------------------|-------------------|------------|----------|-----------------------------|--|------------------------|
| Fiji | \$25 FJD | 900% (10X) | 10 days | *130# | Digicel to Digicel calls and texts only | Everyday |
| Papua New Guinea | \$20 PGK | 50% (1X) | 24 hours | *130# | Digicel to Digicel calls and texts only | Everday |
| Samoa | \$10 SAT | 100% (2X) | 3 days | *130# | Digicel to Digicel calls only and 100MB data | Everyday except Friday |
| Vanuatu | \$1,000 VT | 100% (2X) | 3 days | *130# | Digicel to Digicel calls and texts only | Every Tu, We, Th |
| Vanuatu | \$1,300 VT | 200% (3X) | 3 days | *130# | Digicel to Digicel calls and texts only | Every Friday |

- Triple Up (3X) is applicable Fridays in lieu of the Double Up (2X) promotion.
- Applies to prepaid customers only.
- Bonus amount will be used before standard credit to make local Digicel calls and texts.
- Top Up bonus does not extend on the expiry period for prepaid accounts.
- Bonus credit cannot be transferred to another number.
- Bonus value applies only to on net transactions (voice calls and texts only). This does not include any Premium voice, GPRS or Premium SMS services.



2. RETAIL PROMOTIONS

Get bonus value on the mobile top up received. These offers are available for the following countries:

| Participating Countries | Qualifying amount | Bonus | Expiry | To check bonus credit dial: | Bonus credit uses | Days applicable |
|-------------------------|-------------------|------------|----------|-----------------------------|---|------------------|
| Fiji | \$25 FJD | 900% (10X) | 10 days | *130# | Digicel to Digicel calls and texts only | Everyday |
| Papua New Guinea | \$20 PGK | 50% (1X) | 24 hours | *130# | Digicel to Digicel calls and texts only | Everyday |
| Samoa | \$10 SAT | 100% (2X) | 3 days | *130# | Digicel to Digicel calls, only and 100MB data | Every Tu, We, Th |
| Tonga | \$22 TOP | 100% (2X) | 7 days | *130# | Digicel to Digicel calls and texts only | Every Tu, We, Th |
| Tonga | \$22 TOP | 200% (3X) | 5 days | *130# | Digicel to Digicel calls and texts only | Every Friday |
| Vanuatu | \$1,000 VT | 100% (2X) | 5 days | *130# | Digicel to Digicel calls and texts only | Every Tu, We, Th |
| Vanuatu | \$1,300 VT | 200% (3X) | 5 days | *130# | Digicel to Digicel calls and texts only | Every Friday |

- 'Bonus' credit is in a separate to your actual credit which can be viewed by *130#.
- Bonus value applies only to on net transactions (voice calls & SMS only). This does not include any Premium voice, GPRS or Premium SMS services.
- Promotions apply to any Voucher, Digicel cards or transactions purchased at participating retailers in Australia or New Zealand, then redeemed through digicelrecharge.com or via phone.
- Bonus credit cannot be transferred to other number.
- Applies to prepaid customers only.
- Bonus amount will be used before standard credit.
- Top Up bonus does not extend on the expiry period for prepaid accounts.
- If Top Up is received more than once, the free bonus credit still applies and is added to the previous free credit amount (3 to 7 days expiry).

PROVISION OF SERVICES

The provision of Services to you via Digicel Top Up is subject to your acceptance of this Agreement. By completing a transaction on www.digiceltopup.com, www.digicelgroup.com or via the Digicel Top Up App, you agree to be bound by the terms and conditions below, the Digicel Top Up Privacy Policy and any other terms and conditions of this Agreement. Transactions are not refundable and cannot be reversed. It is the responsibility of the customer to ensure that the correct mobile number is entered when sending a Top Up. Once a transaction has been processed it cannot be reversed. Digicel maintains a fair deal policy on exchange rates and will ensure that the exchange rate offered is competitive to current bank exchange rates. The foreign exchange rates are subject to change without notice. Digicel Top Up can only be sent to active Digicel mobile numbers.

DIGICEL PRIVACY POLICY

Digicel is committed to safe guarding customer's personal and private information and will comply with applicable data protection and privacy laws.

We have provided this Privacy Policy Statement to help you understand how we collect, use and protect your information when you visit the Site. We wish to help you make informed decisions, so please take a few moments to read the sections below and learn how we may use your personal information.

PERSONAL INFORMATION COLLECTION

We endeavor to collect and use your personal information only with your knowledge and consent and typically when you use services, make customer enquiries, register for information or other services, or when you respond to communications from us (such as questionnaires or surveys).

The type of personal information we may collect could include, for example, your name and postal address, date of birth, gender, telephone and fax numbers, email address, lifestyle and any other information collected on registration or through surveys.

If you choose to provide us with personal information it will be used in support of the intended purposes stated at the time at which it was collected, and subject to any preferences indicated to you.

You acknowledge that by providing data to us, you consent to the processing of your data in accordance with this Privacy Policy Statement.

INFORMATION SECURITY

Please be aware that communications over the Internet, such as email/webmail, are not secure unless they have been encrypted. Your communications may route through a number of countries before being delivered - this is the nature of the World Wide Web/Intranet. Digicel cannot accept responsibility for any unauthorized access or loss of personal information that is beyond our control.

PRIVACY SUPPORT

Digicel reserves the right to amend or modify this Privacy Policy Statement at any time and in response to changes in applicable data protection and privacy legislation or cease promotion immediately in case of unforeseen circumstances.